Guide Dogs.

QLD Annual Report

2025–2026

Your path, our purpose:
Life-changing services together



This year, more than 500 Queenslanders took another step towards independence.

For Penny, that meant catching a bus alone for the first time in years.

For James, it meant becoming a photographer despite losing most of his sight.

For Hazel, it meant seeing her generosity used to create opportunities.

Every story inside these pages exists because of people like you.



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We acknowledge Aboriginal and Torres Strait Islander peoples as the First Peoples and the Traditional Owners and Custodians of the lands and waters on which we live and work. We pay our respects to their Elders, Knowledge Holders and Leaders, past, present and emerging and extend that respect to all Aboriginal and Torres Strait Islander peoples.



Scan here for more information on how you can support Guide Dogs Queensland.

We empower people with low vision or blindness to achieve independence, participation, inclusion and wellbeing.

Message from our Chair



This year demonstrated both the resilience of Guide Dogs Queensland and the enduring strength of its purpose. Against a backdrop of change and economic uncertainty, the organisation continued to deliver meaningful impact, strengthen its foundations and prepare thoughtfully for the opportunities ahead.

It was also a year of significant change for our Board and wider community following the passing of our former President, Richard Anderson.

Richard's 45 years of voluntary service helped shape the organisation we know today. His leadership, wisdom and deep belief in the difference Guide Dogs Queensland can make have left an enduring legacy. On behalf of the Board, I acknowledge his passing with great sadness and gratitude, and offer our condolences to his family. A fuller reflection on Richard's remarkable contribution appears later in this report.

The organisation's strength was particularly evident throughout this period. Our people remained focused on clients and community impact, while management made disciplined choices to improve financial performance, reshape lower-return activities and establish a prudent base for the year ahead.

The refreshed 2027–2032 Strategy provides a clear and disciplined path to greater impact. The Board supports its ambition to substantially increase the number of people receiving vision services and the number of working dog teams, while protecting service quality, financial resilience and the trust placed in Guide Dogs Queensland.

Good governance is about more than oversight. It requires responsible choices, clear accountability and a long-term view. During the year, the Board continued to strengthen enterprise risk oversight, progress governance and constitutional work, and support planning for the future of the Bald Hills campus.

The Board also worked with other state Guide Dogs organisations to develop a new Alliance structure for national collaboration. The new arrangements are intended to enable closer, more effective collaboration while retaining the strength and accountability of each individual organisation. Subject to finalisation of the supporting agreements, the Board expects to consider and approve the new arrangements by the end of October.

The Board is confident in the direction of the organisation and grateful for the leadership, care and professionalism shown by our staff and volunteers. Every client supported, every working dog team, every hour volunteered and every contribution from a donor or partner advances a shared purpose.

On behalf of the Board, I thank our clients, staff, volunteers, puppy raisers, supporters, partners and the wider Guide Dogs Queensland community for your continued trust and commitment. Together, we are helping create a Queensland where people with vision loss can live with greater independence, confidence and choice.

Leanne Muller

Board Chair
Guide Dogs Queensland

“

I don’t rely on my children for everything anymore.





Message from our CEO

This year marked an important transition for Guide Dogs Queensland as we strengthened the foundations for ambitious and sustainable growth in the years ahead. Our purpose remained constant: empowering people with vision loss to achieve independence, participation, inclusion and wellbeing.

At the heart of our work are the people we support. This year, we supported more than 500 active clients across Queensland, with one in three living in regional, rural or remote communities. Each has their own goals, aspirations and definition of independence.

Our social impact data reveals that clients experience greater independence in getting out and about and undertaking day-to-day activities, as well as an increased ability to live the life they want. Queensland continues to perform strongly across the national Guide Dogs network, reflecting the care, expertise and practical focus of our teams.

Our dog programs continued to grow. We welcomed 84 new puppies into training and supported 100 active Guide Dog teams across Queensland. We are also carefully expanding our impact through initiatives such as our PTSD Assistance Dog program, while maintaining the high standards for which Guide Dogs is known.

Our impact extends beyond service delivery. The Bridging the Gap to 2032 campaign strengthened our voice on accessibility and inclusion, while the Airport to Arena activation opened further conversations with those shaping Brisbane 2032. Advocacy efforts over several years have also resulted in Brisbane City Council funding a signalised pedestrian crossing on Gympie Road, improving future access to our Bald Hills campus.

We finished the year in a stronger financial position than forecast after reshaping activities where returns were insufficient, reducing associated costs and establishing a more realistic base for growth. While the year still resulted in a deficit, the improved outcome and prudent FY27 plan give us greater confidence to keep investing in our mission.

We also invested in the capabilities that will support future growth. New technology platforms are improving donor and volunteer engagement, the Bald Hills Masterplan is guiding long-term infrastructure choices, and our leadership and performance frameworks are strengthening alignment and accountability. As Lead State for national Brand and Marketing in the new Guide Dogs Australia Alliance, we are building collaboration and making better use of the Guide Dogs brand nationally.

These foundations support our refreshed 2027–2032 Strategy. Our ambition is to double the number of working dog teams and clients receiving vision services while maintaining the highest standards of quality. We will pursue this through life-changing services, an engaged community, excellence in our dog programs and targeted advocacy, all supported by capable and committed people, responsible stewardship of our resources, better use of technology and data, and strong sector partnerships.

None of this is possible without our clients, staff, volunteers, puppy raisers, donors, supporters and partners. I thank you for the expertise, generosity and trust you invest in Guide Dogs. Together, we are creating a Queensland where people with low vision and blindness can live with greater independence, confidence, choice and opportunity.

Kind regards,



Jock Beveridge

CEO, Guide Dogs Queensland

Year at a Glance

500+

Active clients **across Queensland**

14

Years recognised as one of **Australia's most trusted charities**

65

Years **serving Queenslanders**

100

Active Guide Dog teams supported

84

New puppies welcomed into training

1 in 3

Clients live in **regional, rural** or **remote areas**

Behind every number is someone whose world became a little bigger.



> Every time I walk out my front door, I have happy tears in my eyes because she makes me feel so safe.

A Life Rebuilt: Finding Kiki

For Penny Taylor, independence is found in the everyday moments. Leaving home, crossing a road, catching a bus or walking through a supermarket all feel different now that Guide Dog Kiki is by her side.

Penny was born with retinitis pigmentosa, a progressive condition that causes vision loss. From a young age, she struggled to see clearly and often walked into furniture or needed to sit close to the blackboard at school.

Over time, her vision continued to deteriorate. Today, she has limited tunnel vision and mostly sees blurry shapes and shadows.

Penny used a white cane for around 20 years, but after her husband passed away, she increasingly relied on her children for support.

“I didn’t realise how much I relied on everyone else,” she says. “I knew it was time to start relying on myself and begin my own journey.”

In 2025, Penny was matched with Kiki. Since then, Penny’s confidence has grown significantly. She and Kiki now travel on public transport, attend water aerobics and take trips to visit family.

“Kiki is my life, my new journey and my independence,” Penny says. “I don’t rely on my children for everything anymore. They know I am safe when I am out with her.”

For Penny, there is no single moment that captures Kiki’s impact. It is something she feels every day.

“I can cross a kerb, go into the supermarket and move through the community without being scared. It is not just one special moment. It is every day.”



Pictured: Kiki at Next Steps Celebration, 2023.

Penny hopes her story encourages others who are blind or have low vision to explore the support available to them.

Her message to those who need it is that you are not alone. “Do not be afraid to give it a go. You do not know until you try.”

“

It’s the craft and the tool that give me 101% vision



Message from our Patron



As Governor of Queensland and Patron of Guide Dogs Queensland, I am pleased to provide this message in recognition of another year of outstanding achievement and service.

Guide Dogs Queensland continues to make a profound difference in the lives of Queenslanders with low vision or blindness, helping people navigate their world with confidence, independence and dignity. Through its mobility and orientation programs, specialist support services and strong advocacy, the organisation empowers individuals to participate more fully in their communities and pursue their goals with greater freedom.

Over the past year, Guide Dogs Queensland has extended its reach across the state, including in rural and regional communities, while continuing to innovate and respond to contemporary needs. At the Guide Dogs Queensland 2026 Graduation Ceremony in April, I heard first-hand about the lasting difference this work makes, with clients speaking of greater choice, independence and optimism for the future.

These achievements are only possible because of the dedication of staff, instructors, volunteers, donors, puppy raisers and supporters, whose generosity and commitment underpin every success. I also acknowledge the Board and executive team for their leadership and stewardship.

Most importantly, I congratulate the clients and Guide Dogs whose partnerships demonstrate what can be achieved through perseverance, trust and teamwork. Together, you exemplify the values that have made Guide Dogs Queensland a respected and valued organisation for generations.



Her Excellency the Honourable Dr Jeannette Young AC PSM
Governor of Queensland



Vale Richard Anderson OAM

The Guide Dogs Queensland community was greatly saddened by the passing of long-standing Board Director and former President Richard Anderson in May 2026.

Richard joined the GDQ Board in 1980 and became President in 1990, serving in that role until he ceased to be a Director in November 2025. Under his leadership, GDQ transitioned from a fundraising organisation reliant on services from Melbourne to a fully integrated service provider. This transformation included acquiring our Bald Hills site in the mid-1990s and investing in the infrastructure and capability needed to deliver today's comprehensive vision services program alongside our world-class dog breeding and training operation.

Across 45 years of voluntary service, Richard helped shape an organisation that has supported many thousands of Queenslanders who are blind or have low vision to live more independent and fulfilling lives. His leadership also positioned us strongly to deliver on the ambitions of our 2032 Mission and Strategy.

In recognition of his contribution to Guide Dogs and the broader community, Richard was awarded the Medal of the Order of Australia (OAM) in 1997.

Following his retirement from the Board and conclusion of his term as President in November 2025, Richard was appointed to the honorary role of Emeritus President. We had hoped to continue benefiting from his wisdom and experience for many years to come. Sadly, his time in that role was brief.

Richard's health declined rapidly in his final months. He celebrated his 80th birthday in February.

Richard's legacy will continue to live on in many ways across our organisation. One visible, daily reminder is the Anderson Centre, named just over two years ago. True to his character, Richard was initially hesitant about the idea. He never sought recognition or the spotlight. However, he came to embrace it, particularly when we agreed on the 'Anderson Centre' rather than the 'Richard Anderson Centre'. This reflected not only his own contribution, but that of his family, for whom Guide Dogs Queensland has long been a shared passion and commitment.

Guide Dogs Queensland was well represented at Richard's funeral service on 1 June at St Augustine's Anglican Church, Hamilton. Staff, Life Members, Board members and volunteers attended, along with eight dogs who formed a guard of honour following the service.

Measuring our impact

Three in five Guide Dogs clients experienced increased personal wellbeing.

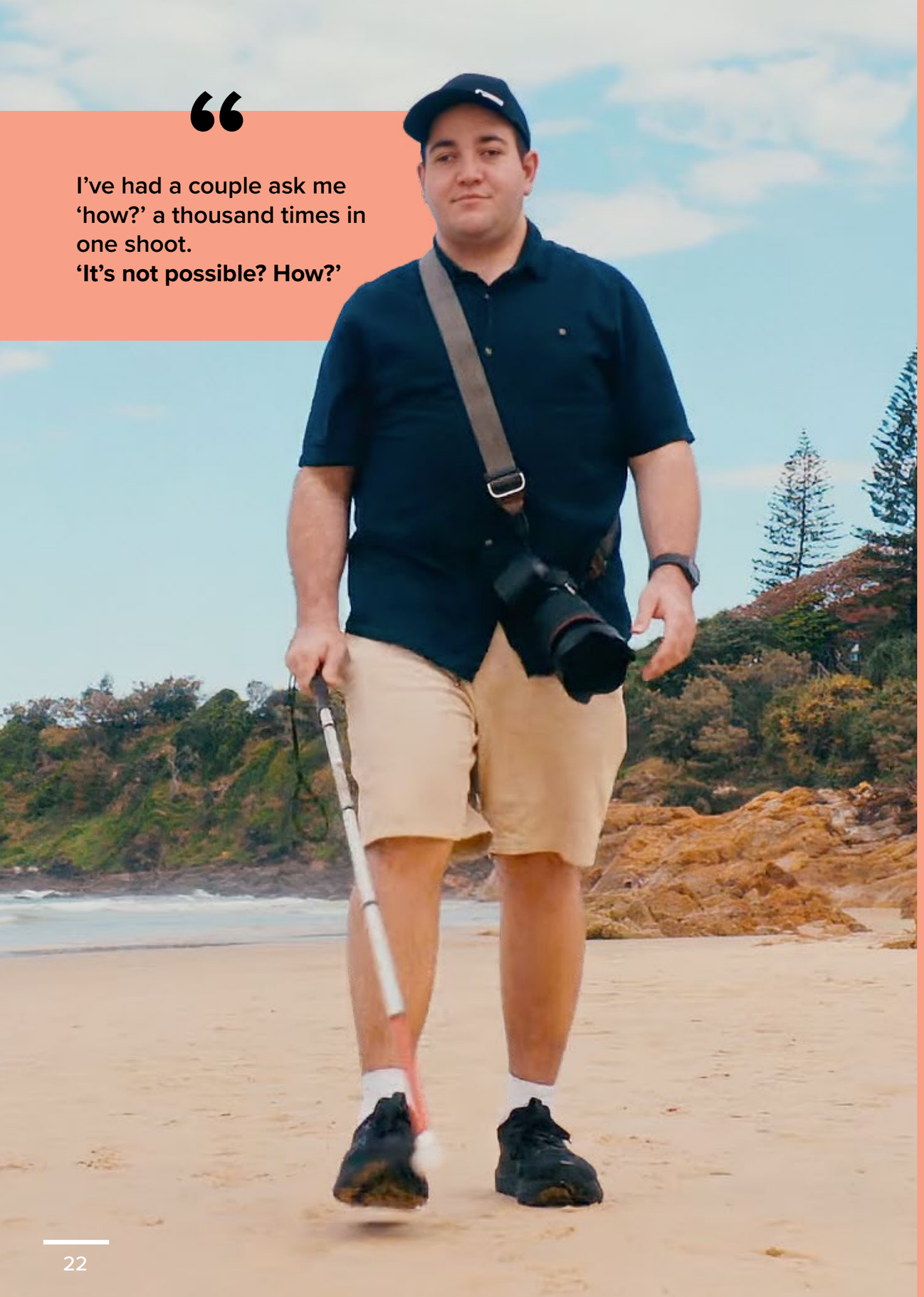
74% of clients say they are able to spend more time with family and caregivers doing things they enjoy together.

Four in five clients are more able to live the life they want, because of Guide Dogs.

83% of clients feel more confident in themselves and what they can do.

Data was collected through annual impact surveys and interviews conducted online or by phone between April and July 2026, with more than 360 clients and their families sharing how Guide Dogs has impacted their lives.





> I’ve had a couple ask me ‘how?’ a thousand times in one shoot.
> **‘It’s not possible? How?’**

Through James’ Eyes

James is a 26-year-old professional photographer with a gift for capturing life’s most meaningful moments. After losing most of his sight to brain cancer at just 11 years old, he now lives with only 2% vision.

For James, his white cane is the key that unlocks his independence. It allows him to move confidently through photoshoot locations, from busy wedding venues to the unpredictable outdoors. Paired with his camera, the cane gives him the freedom to not only find his way but to thrive in his passion. Together, they help him orientate himself in new spaces, guiding both his steps and his artistry.

“Photography ignites a really rich spark in me. I love capturing images with my camera that I can’t see with my own sight. It’s the craft and the tool that give me 101% vision.”

James especially loves photographing pets, finding joy in their unique energy and personalities. His dream photoshoot is capturing a wedding where a beloved pet is part of the celebration, combining his two passions in one unforgettable shoot.

His story shows that with the right tools and support, people with low vision can follow their passions, build thriving careers, and share their unique perspectives with the world.



Our Board of Directors



Leanne Muller
Chair
BCom CA ASIA GAICD



Drewe Jackson
Director
BCom MSc Finance CFA GAICD



David Swain
Director
RN DipBus BHlthSc MEd GAICD
Wharton AMP



Lydia Daly
Director
LLB, BBusMan,
Certificate II Horticulture



Tom du Preez
Director
BCom Hons, CA, FCMA, CGMA

Find our Board of Directors Profiles by visiting our website or scanning the QR code.

Our Client Liaison Committee

Client Liaison Committee:

Chris Backstrom

Rhett Bryant

Therese Jansen

Linda Jorgensen

Santiago Velasquez

Board Representative:

David Swain

The purpose of our Client Liaison Committee is to enhance communication between Guide Dogs Queensland and our clients, aiming to improve service delivery and outcomes.

Committee members are volunteers who are committed to supporting Guide Dogs Queensland's mission.

Our services will assist our clients to achieve their optimal level of mobility.

The committee meets at least three times a year.



Santiago and Guide Dog Trey



Rhett and Guide Dog Trixie



> After inheriting my mum’s house in Southport, Ray and I always said it would be for Guide Dogs Queensland.

Reap What You Sew: Hazel’s Generosity of Spirit

Hazel is proof that life’s simplest pleasures can often have the greatest impact: the hum of a sewing machine, the gentle patter of paws, and the joy of giving back.

As a former seamstress, Hazel loves to use her sewing skills for good by donating handmade quilts to children’s hospitals every month. To date, she’s made 5,000 quilts and counting, and has even received an Australian service award for her handiwork. That generosity of spirit extends to her four-legged friends as well. With a canine companion always by their side, Hazel and her late husband, Ray, intended to honour their shared love of dogs with a gift in their wills to their charity of choice.

“After inheriting my mum’s house in Southport, Ray and I always said it would be for Guide Dogs Queensland,” she shared.

Whether sprucing up the paint or planting trees in the yard, the couple made many happy memories at the property. But, in recent years, the house was proving difficult to maintain. With the help of her friends Ross and Trudie, Hazel decided to sell the property and use the proceeds to make an incredible $500,000 donation to Guide Dogs Queensland.

“We’ve always loved the dogs and knew they were well cared for at Guide Dogs Queensland,” she said. “But I’m so happy my donation will help the clients who receive your services as well.”



While Hazel still plans to leave a gift in her will to Guide Dogs Queensland, she now has the immeasurable joy of witnessing the impact of her generosity first-hand. Whether providing our puppies with the highest standard of care or expanding the number of support dogs trained by our world-class team, Hazel’s generous donation will be a powerful source for good at Guide Dogs Queensland for many years to come.

We’re here to help. If you’re interested in supporting Guide Dogs Queensland with a gift in your will, a significant gift during your lifetime, or a blend of both, please reach out to the Philanthropy team at the email below. We would love to help you tailor your legacy of giving to that which matters most to you.

philanthropy@guidedogsqld.com.au



“

With Tyson by my side my day-to-day life is limitless. He gives me the confidence and independence I need to go anywhere and achieve any goal.

Michelle turns paws into purpose



For Michelle Homes, the journey to becoming a puppy raiser began long before she welcomed her first Guide Dog pup. In 2004, she and her husband attended a Guide Dogs Open Day in Bald Hills. While life was too busy for volunteering at the time, they welcomed two Labradors of their own, Ruby and Perl.

Years later, in March 2023, a close friend who is blind asked Michelle to board his Guide Dog. Although she initially declined, having witnessed the life-changing impact of a Guide Dog firsthand, she began exploring puppy raising and decided to apply.

Since then, Michelle and her family have raised and boarded twelve puppies, such as Ruby which shares the same name as her previous beloved family Labrador pet. The special bond continues following Guide Dog Ruby's graduation where her handler contacts Michelle for meet ups.

One of Michelle's most treasured memories was reuniting with Ruby for a blindfold walk after 20 weeks of formal training. "When I first approached her, her tail started wagging and she got so excited. Then, at the trainer's instruction, I lifted the harness handle and said 'forward,' and Ruby instantly went into work mode. That moment was everything for me."

Beyond puppy raising, Michelle actively participates in fundraising and community events. After returning Cilla in October 2023, she began volunteering at Central Station. "I loved it. There were puppies there, so I still got my puppy fix. And it's such a community—you're surrounded by like-minded people."

For Michelle, the greatest rewards come from watching each puppy's personality develop and helping the public understand the importance of Guide Dogs. While saying goodbye is never easy, the pride of knowing the difference these dogs will make outweighs the sadness.

"It is difficult—heart-breaking, even, especially with the first puppy. But as time goes on, the pride and fulfillment far outweigh the sadness."

Reflecting on her journey, Michelle is grateful for the friendships, skills and sense of purpose volunteering has brought into her life. Her story is a reminder that giving back can be just as rewarding for the volunteer as it is for those they help.

Our Volunteers

Celebrating milestone anniversaries in 2025–2026

10+ Years
Sheryl Ardley
Maggie Coglan
Tony Cooper
Peter Denzler
Peter Dwyer
Maureen Dwyer
Lorraine Harris
John Kirby
Ida Knight
Lyle McKell
Dawn McKell
Arline Parsons
Sue Rowcliffe

15+ Years
Cheryl Hart
Martin Kander
Tatjana Kander
Tina Ricca

20+ Years
Carol Thorne
Karen Carter
Pat Collins
Leigh Daunt
Fred O'Brien
Dorothy O'Brien
Fay Gourlay
Jan Manson

25+ Years
Laurie Dunn
Barry Foat
Lis Foat
Charmaine Creenaune
Zita Penrose
Joan Ritchie
Neil Ritchie
Gillian Stout



Thank you to our valued supporters

Puppy Sponsors

Aileen Braybon
Bob and Diana Miller
Claire Kinnon
Deborah Knappick
Gwenny Johns
Hayward Family
Jenny and David Willis
Johnstone Family
Joy Kefford
Mindy Luck and Darryl Heiner
Nancy and Murray Wells
Neil Badcock
Penny Graf and Ray Chamberlain
Ray Trestrail
Rhonda Semple
Rod and Nola Wade
Shirley Hickmott
Stephen Leather
Susan Lee
Wendy Johnson

Grants

Australian Gas Infrastructure Group
Bravus Australia
Community Bank Samford
Department of Justice QLD - Gambling Community Benefit Fund
Enable Grants Program
Lord Mayor's Charitable Trust
Queensland Government – Peak Body
SDSS Funding

Philanthropic Foundations

Ann Helene Toakley Charitable Endowment
Australian Philanthropic Services Foundation
CM & JA Whitehouse Foundation
Dowling Family Foundation
Jack Elston Sutton Memorial Fund
James Frizelle Charitable Foundation
Lady McCamley Memorial Fund
James & Jutta Lauf Foundation
Ken Warriner Foundation
Neil Badcock Foundation
Page-Hannify Foundation
Peg & Ginger Foundation
People First Bank Foundation
Queensland Community Foundation
SKJ Family Foundation
Tim Crommelin Family Foundation

Philanthropists

A Braybon
A Reynolds
B Duhig
B Hutchison
B Ironside
B James
B Miller
B Renaud
C Breedon
C Kinnon
C Little
C Lloyd
D Beal
D Corlet
D Crabbe
D Gaemers
D Goan
D Heiner
D Mayne
D & L Jess
E Kopp
E Mackenzie
E & F Wall
F Green
F Mellick
G Black
G Hartnett
Hayward Family
I MacGregor
J Blackshaw
J Harvey
J Kefford
J Kenny
J Moore
J Potter
J Stewart
J Tygesen
J Willis
J Wythes
J Young
K Gibson
K Hansen
K Ison
K Manning
K Murray
L Brown
L & D Dunn
L Lewandowski
L Farr
L Taylor
L Tydeman
L Vick
Mathieson Family
M Coco
M Davies
M Hay
M Lejeune
M Luck
M Stevenson
M Strickland
P Cameron
P Conde
P Coyle
P Graf
P Hackett
P Robertson
R Anderson
R Foreman
R Kelly
R Locke
R McCaul
R Newman
R Richards
R Saunders
R Semple
R Smith
R & J Kempnich
R & N Wade
S Henderson
S Hickmott
S Leather
S Sutherland
S Lamont
T Beal
U Sheldon
V Cribb
W Gibbs
W Wild

National Partners

Black Hawk
Boehringer Ingelheim Animal Health Australia
Coles
Flybuys
Greenstone Financial Services
Hallmark
IDEXX
KONG Company
Petstock Foundation
Ritchies IGA
TPG Telecom Foundation
Woolworths

State Corporate Partners and Supporters

Austbrokers Comsure
Austcover
Auto & General Holdings
Bishopp Signs
Brisbane Lions
Brisbane Airport Corporation Pty Ltd
Burford Reinforced Plastics
Carina Leagues Club
Castle Insurance
Community Bank Samford - a part of Bendigo Bank
Cornetts Supermarkets
Dreamworld
Emporium Hotel South Bank
Greencross Vets
Hutch Underwriting
JJ Richards & Sons Pty Ltd
JL and Partners Pty Ltd
Just Genes AB Services
Mercury Technology Solutions
Metcash Food & Grocery - IGA
QIB Group Holdings Pty Ltd
Showzer Pty Ltd
Steadfast Foundation
UAA Group
Yong Foundation

Workplace Giving

Allianz
Auto & General Holdings & Compare The Market
Queensland Rail
RACQ
Stellar (Probe) Asia Pacific
Suncorp Group
Westpac Group

Community Supporters

Ausbuild
BMW Brisbane and Westside
Bribie Island Central Shopping Centre
Brisbane Girls Grammar School
Brisbane Grammar School
Brookside Shopping Centre
Bunnings Carseldine
Burpengary Plaza Shopping Centre
Cairns City Kennel Club
Caloundra Shopping Centre
Capalaba Central
Caterpillar of Australia Pty Ltd
Containers for Change
Cowboys Leagues Club
Deloitte Foundation
Dexus
Dreamworld
Eatons Hill Hotel
Edge Hill Post Office
Eden Health Retreat
EKKA
Everton Park OSHC
Expo Event Services
Gold Coast Community Fundraising Ball
Gold Coast Turf Club
Gold Tower Brisbane
Goodstart Early Learning Centres Kanimbla
Grill'D Cairns
Grill'D Chermside
Grill'D Pacific Fair
Grill'D Toowong
GTB Engineering Tully
Heathwood Concreting
JLL
Kawana Shoppingworld
Kenilworth Bakery
Kings Beach Tavern
Lions Club of Caloundra
Mansfield State High School
Maree Davidson
Mary Ryan's Fine Books & Things
Mundingburra Rotary of Townsville
Nambour Plaza
Northside Concert Orchestra
Queensland Garden Show
Queensland Rail
Redcliffe First Settlement Lodge - No. 287
Return-It
Rotary Club of Cairns
Runaway Bay Shopping Centre
Smithfield Shopping Centre Cairns
Solahart Cairns
SOPO
Southport Golf Club
St Pius Primary OSHC
Strathpine Community Kindergarten
Strathpine Shopping Centre
Sunshine Coast Agricultural Show
Sunshine Plaza
The GPT Group
The Lynton Group
The Star Entertainment Group
Townsville Show
Westfield Chermside
Westfield North Lakes

In Loving Memory

In 2025–2026, we were honoured to receive generous bequests from many valued supporters who chose to remember Guide Dogs in their will.

Agatha Feros
Anne Goodin
Aranka Veres
Audrey George
Betty Bick
Betty Carter
Brian Jefferson
Catherine Marquenie
Cheryl Payne
Christine Thorpe
Christopher Gilbert
Darrel Maxton
Diana Ludlow
Dianne McKay
Doris Howard
Dulcie Anderson
Elaine Osborne
Elisabeth Biermann
Elva Marks
Fay Hampson
Frances Zingelmann
Fritz Kaseth
Gloden Mercer-Fitzpatrick
Hans-Juergen Meyer
Harold Holloway
Horst Seisse
Ivan Ernst
James Winfield
Janette Cattanach
Janina Marcus
Jean Farrell
Kathleen Gunner
Kathleen Stock
Kirsten Blake
Lesley Price
Linda Kruger
Linda McGill
Louise Jenkins
Louise Voeten
Margaret Briggs
Margaret Dyson
Margaret Haddock
Margaret Romaniuk
Margaret Tynan
Marie Towell
Neville Stark
Norma Byrne
Pamela Boyce
Patricia Davies
Patricia Haben
Peter Cartwright
Phyllis Power-Nemeth
Ralph Ford-Johnson
Robert Eldridge
Robert Walker
Ronald Ellis
Ruth Wood
Samantha Carberry
Sheila Cover
Stephanie Choquenot
Sydney Hannah
Valda Penney
Valerie McGrath
Valma Lewis



Pictured: Wall of Remembrance plaques in the Memorial Garden

A Legacy of Service That Lives On

Throughout his life, Neville John Stark dedicated himself to serving others.

Growing up in Central Queensland, Neville developed a strong sense of service and resilience that would shape his life. He enlisted in the Royal Australian Air Force at just 17 years of age, proudly served his country for 20 years as a Photographer and Photographic Interpreter, achieving the rank of Flight Sergeant and undertaking postings throughout Australia and overseas, including Malaysia, Thailand, Vietnam and the United States.

When his military career came to an end, Neville embraced new opportunities, retraining as a small engine mechanic before settling into retirement. Whether he was travelling the world, enjoying time on the bowling green or exploring new places and cultures, Neville approached life with curiosity, purpose and a deep appreciation for the experiences it offered.



Pictured: Neville in Butterworth, 1975



Pictured: Neville, Anzac Day, 2024

Among the causes closest to his heart was Guide Dogs Queensland. Neville greatly admired the extraordinary partnership between Guide Dogs and the people whose lives they transform. He understood that behind every Guide Dog are countless hours of care, dedication and training, all working towards one life-changing outcome: greater independence, confidence and freedom.

Neville, who passed away in February 2025, left a gift in his will to Guide Dogs Queensland, ensuring his lifetime of service would continue well beyond his own.

To honour this remarkable act of generosity, a Guide Dog puppy was named Bear in tribute to Neville's RAAF nickname. Just as Neville devoted his life to helping others, it is hoped that Guide Dog Bear will one day walk beside someone living with blindness or low vision, empowering them to navigate the world with confidence.

Neville's legacy is more than a gift. It is a future filled with greater independence, new opportunities and life-changing partnerships. His kindness will continue to create lasting impact for generations to come, ensuring more people can experience the freedom that only a Guide Dog can provide.

Bridging the Gap to 2032

At Guide Dogs Queensland, we know the people best placed to improve accessibility are those who experience barriers every day. That's why we believe the most meaningful change starts with listening to people with low vision or blindness.

Through self-advocacy, awareness campaigns and community advocacy groups, people are encouraged to share their experiences, connect with others and help shape the decisions that affect their daily lives. Whether it's improving public spaces, influencing government policy or making digital services easier to use, every voice helps create positive change.

This work is at the heart of our Bridging the Gap to 2032 campaign, which is helping build a more accessible Queensland in the lead-up to the 2032 Olympic and Paralympic Games. By working alongside government, industry and community partners, we're advocating for improvements in physical, digital and attitudinal accessibility. That's because a more accessible Queensland is a better Queensland for everyone.

Every conversation, every shared experience and every small improvement brings us one step closer to communities where everyone can participate with confidence, independence and dignity.

Together, we're creating a legacy that will benefit Queenslanders for generations to come.

Could you help shape the future? If you're a person who has low vision or blindness and would like to use your lived experience to make a difference, we'd love to welcome you to Guide Dogs Queensland's Community Advocacy Team.

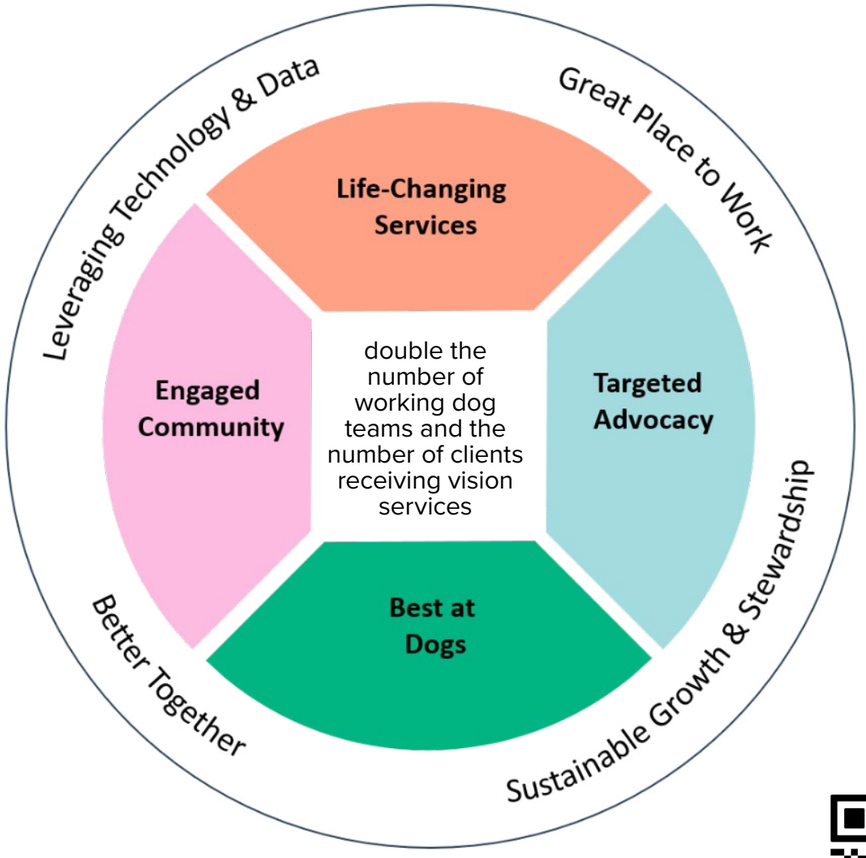
Register your interest by emailing advocacy@gdq.org.au

Strategic Framework

2027–2032

Guide Dogs Queensland's 2027–2032 Strategic Plan outlines a framework that aims to enhance the lives of people with low vision or blindness through targeted initiatives across four key pillars: **Life-Changing Services, Best at Dogs, Engaged Community** and **Targeted Advocacy.** By implementing initiatives across the four pillars, such as expanding our program to include Assistance Dogs and advocating for more accessible businesses, we ensure continued progress toward our mission to double our impact by 2032.

This strategic plan drives our commitment to delivering world-class services, expanding regional and remote support to reach people where we are needed, fostering innovation and meaningful connections, and influencing key policy frameworks to create a more accessible, inclusive society. Each pillar is designed to strengthen our ability to meet the evolving needs of our clients while ensuring sustainable growth and impact



Life-Changing Services

- Deliver measurable client outcomes through excellent services, strong clinical governance, innovation and learning.
- Focus on services that increase independence, enable the pursuit of meaningful activities, strengthen relationships and community connections, and which result in greater optimism about the future.
- Expand reach through targeted referral pathways, better use of technology, regional service delivery models and stronger engagement with underserved communities. Enhance impactful outcomes

Targeted Advocacy

- Focus advocacy on the policy, funding and regulatory settings that most affect independence, access and inclusion.
- Work with sector partners, governments, businesses and communities to create practical change.
- Build evidence, lived experience, client voice and public awareness into a clear agenda for accessibility and inclusion across Queensland.

Best at Dogs

- Maintain a world-class Guide Dog program, with strong breeding, training, matching and post-placement support.
- Protect the quality and reputation of our Guide Dog program while expanding capacity to meet future demand.
- Carefully develop complementary Assistance and Therapy Dog programs where they strengthen mission, capability and sustainability.

Engaged Community

- Grow sustainable income and volunteer capacity to fund the mission and support future service growth.
- Create exceptional supporter experiences that build loyalty, advocacy, generosity and belonging.
- Tell the story of our impact in ways that build community trust and reputation and connect supporters directly to the clients, dogs and communities they help transform.

Abridged financial statements

Consolidated Statement of Profit or Loss and Other Comprehensive Income

For the year ended 30 June 2026

	2026 $			2025 $		
	INCOME	**EXPENSES**	**NET**	**INCOME**	**EXPENSES**	**NET**
Fundraising	**19,768,822**	**12,361,760**	**7,407,062**	**20,476,410**	**10,103,814**	**10,372,596**
Services						
Client services	1,068,848	4,489,996	(3,421,148)	930,835	4,806,756	(3,875,921)
Guide Dog services & supply	1,018,448	7,101,062	(6,082,614)	1,056,821	6,337,206	(5,280,385)
	2,087,296	**11,591,058**	**(9,503,762)**	**1,987,656**	**11,143,962**	**(9,156,306)**
Other						
Dividends & interest	519,568	62,989	456,579	735,205	80,970	654,235
Other	43,320	5,753	37,567	11,327	2,177	9,150
(Loss)/gain on financial assets at fair value through profit or loss	395,823	13,659	382,164	-	29,308	(29,308)
Gain on sale of non-current assets	27,912	-	27,912	21,751	-	21,751
	986,623	**82,401**	**904,222**	**768,283**	**112,455**	**655,828**
Surplus/(deficit) before income tax			(1,192,478)			1,872,118
Income tax expense			-			-
Surplus/(deficit) for the year			(1,192,478)			**1,872,118**
Other comprehensive income						
Changes in the fair value of debt instruments at fair value through other comprehensive income			(93,802)			14,268
Other comprehensive income for the year			**(93,802)**			**14,268**
Total comprehensive income/(loss) for the year			**(1,286,280)**			**1,886,386**

These figures have been extracted from the annual financial report, which is available on our website at guidedogsqld.com.au. The annual financial report was given an unqualified opinion by our auditors.

Consolidated Statement of Financial Position

As at 30 June 2026

	2026 $	2025 $
Current assets		
Cash and cash equivalents	4,512,728	4,021,252
Trade and other receivables	818,099	715,041
Inventories	2,598,036	2,584,847
Total current assets	**7,928,863**	**7,321,140**
Non-current assets		
Property, plant and equipment	5,559,620	5,866,063
Intangible assets	500	39,876
Right of use assets	419,243	648,822
Investments	10,355,214	11,397,566
Total non-current assets	**16,334,577**	**17,952,327**
Total assets	**24,263,440**	**25,273,467**
Current liabilities		
Trade and other payables	1,226,292	872,472
Employee provisions	1,340,158	1,239,366
Lease liabilities	259,986	254,844
Other liabilities	324,119	296,063
Total current liabilities	**3,150,555**	**2,662,745**
Non-current liabilities		
Employee provisions	99,870	81,051
Lease liability	187,989	418,365
Total non-current liabilities	**287,859**	**499,416**
Total liabilities	**3,438,414**	**3,162,161**
Net assets	**20,825,026**	**22,111,306**
Equity		
Retained surplus	20,819,513	22,011,991
Reserve	5,513	99,315
Total equity	**20,825,026**	**22,111,306**

These figures have been extracted from the annual financial report, which is available on our website at guidedogsqld.com.au. The annual financial report was given an unqualified opinion by our auditors.

Tomorrow another puppy will begin training.

Another client will take their first independent journey.

Another family will discover they are not alone.

Thank you for making every one of those moments possible.

Scan to donate and make a real difference today.
Thank you.





Guide Dogs.

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